

## STUDENT COMPLAINT INFORMATION

### **SARA States:**

If you are not satisfied with the outcome of the institutional process for handling complaints, the complaint (except for complaints about grades or student conduct violations) may be appealed, within two years of the incident about which the complaint is made, to the SARA portal entity in the home state of the institution against which the complaint has been lodged:

<https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions>

See SARA manual for complete rules and policies:

<https://nc-sara.org/sara-policy-manual>

### **NON-SARA States:**

Please refer to the following links for information on filing a complaint:

Arizona: <https://ppse.az.gov/complaint>

California: <http://www.bppe.ca.gov/enforcement/complaint.shtml>

Massachusetts: <http://www.mass.edu/forstufam/complaints/complaints.asp>